On behalf of the WWW2004 Program Committee, we are pleased to welcome you to Manhattan, the heart of New York City and the financial capital of the world.

WWW2004 is the 13th conference in the International World Wide Web Conference series. We are pleased to publish these proceedings, which include alternate track and poster papers. This year, we received 86 submissions to the alternate tracks. We accepted 23 papers, along with two invited papers, for the proceedings and presentation at the conference, which translates into an acceptance rate of 26.7%. The program committee in four alternate tracks rigorously reviewed all papers.

- Education
- Industrial Practice
- Web of Communities
- Web Services

There are also a number of papers being presented in the refereed papers track, which are being published separately from these proceedings. This year, we accepted 74 papers out of 506 paper submissions in the refereed papers track for an acceptance rate of 14.6%. Altogether, we received 592 paper submissions for both the refereed papers track and alternate tracks this year.

In addition to paper submissions, we also received 223 poster submissions of which 44 were pre-accepted based on a prior paper submission. The remaining 179 poster submissions were reviewed and 102 were accepted for an acceptance rate of 57%. A two-page summary for each of the 146 accepted posters are included in these proceedings.

Many people contributed to the success of the program. We would like to thank the entire WWW2004 program committee for their exceptional work and dedication in the review process. Mae Isaac provided outstanding organizational and technical support. Judy Warren, Pia Owens and Ken Wee designed and deployed the WWW2004 web site. Anatol Kark and Howard Johnson managed WitanWeb, the paper submission and review system used throughout the conference. Finally, Lisa Tolles-Efinger of Sheridan Printing put together the proceedings you now hold in your hands. Thanks to all of them!

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